

## Save time with Expressline

Expressline is a free telephone service that lets you access your SECU accounts 24 hours a day from almost anywhere.

All you need is a telephone, your member number and your Expressline four-digit Personal Identification Number. (This PIN is different from your ATM PIN).

Don't know your Expressline PIN? Just call us during business hours for a new one. Once you receive your new PIN, you can use Expressline to change it to another four-digit number of your choice.

## Calling SECU

You can access your SECU accounts and other information by phone. Call 410-487-7328 or 800-879-7328, and select one of the following options:

- Press 1** SECU Expressline
- Press 2** Personal Banking
- Press 3** Business Banking

Contact Center Representatives are available Monday to Friday, 8 am to 7 pm and Saturday, 9 am to 1 pm.

### Contact SECU

410-487-7328 or 800-879-7328

### Call Expressline Directly

410-487-7930 or 888-643-9777

[secumd.org](http://secumd.org)

#### Expressline

410-487-7930 • 888-643-9777

#### Member Service

410-487-7328 • 800-879-7328



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## Expressline and other phone services



Access your SECU accounts  
24 hours a day.



## Expressline Call Menu

To reach Expressline 24-hour bank-by-phone, call SECU at 410-487-7328 and Press 1, or call Expressline directly at 410-487-7930. You will only hear a list of options based on the types of accounts you have with SECU.

To select an account Press **1**

To transfer money Press **2**

To hear account balances  
(including loans and CDs) Press **3**

To change your Expressline PIN  
or log in to another account Press **4**

To return to previous menu Press **#**

To repeat your menu options Press **\***

**#** - Pound **\*** - Star

To conduct Expressline transactions, you will need your Member Number and your PIN. If you have forgotten your PIN, call our Contact Center at 410-487-7328 and press 2, 2, 3.

To transfer funds to another member's account, you will need to know the ten digit account number for each account.

Expressline is available 24 hours a day, 7 days a week!

Mobile and Online Banking are great options for banking 24 hours a day, 7 days a week. Visit [secumd.org](http://secumd.org) for more details and sign up today!

## Expressline Phone Banking Menu

410-487-7930

### 1. Select an Account

#### Account Menu

- 1 – Account summary
- 2 – **More details**  
*(see below)*
- 3 – Transfer money
- 4 – Select another account

### 2. Transfer Money

#### Transfer Money Menu

- 1 – Transfer from account
- 2 – Make a loan payment
- 3 – Transfer to account
- 4 – Advance from a loan
- 5 – Withdrawal by check
- 6 – Transfer to another member

### 3. All Account Balances

### 4. More Choices

#### More Choices Menu

- 1 – Change PIN
- 2 – Log in to another account

## More Details Menu

### More Details – Savings

- 1 – All transactions
- 2 – Deposits
- 3 – Withdrawals
- 4 – ACH & payroll deposits
- 5 – Last year & year-to-date interest

### More Details – Checking

- 1 – All transactions
- 2 – Cleared checks
- 3 – Deposits
- 4 – Withdrawals
- 5 – ACH & payroll deposits
- 6 – **More choices**  
*(see below)*

### More choices

- 1 – Electronic transactions
- 2 – Last year & year-to-date interest
- 3 – Specific check

### More Details – Loans

- 1 – All transactions
- 2 – Last payment info
- 3 – Next payment info
- 4 – Last year & year-to-date interest
- 5 – Escrow information

### More Details – Certificates

- 1 – Last year & year-to-date interest
- 2 – All transactions